Our Journey
Towards
Accreditation
Resource and Capacity Building

Pascua Yaqui Tribe Health Services
Division
Shanna Tautolo
Yesenia Alvarez
Lizzy Magnuson
Objectives

• Building Capacity
• Collaboration
• Applying for Grants and Resources
• Sharing our Challenges and Lessons Learned
Mission Statement

To promote the highest possible standard for health and well-being within our communities
Total Enrolled Members: 19,079

Population in all Arizona Yaqui Communities: 8,561

Population in New Pascua Yaqui Pueblo “Reservation”: 4,109

Source: Pascua Yaqui Enrollment Department
Origins of Our Journey

• 2011- Health Director was informed about Public Health Accreditation
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• Attended trainings:
  – February 2012, Inter Tribal Council of Arizona (ITCA)- Tribal Public Health Accreditation Readiness Training
  – March 2012, ITCA- Tribal Public Health Accreditation Readiness and Self-Assessment Training
  – May 2012, Red Star International- PHAB training
  – May 2013, ITCA- Quality Improvement Basics
  – June 2013, ITCA- Community Health Assessment Toolkit
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- **Focus: Complete 3 prerequisites:**
  - Community Health Assessment (CHA)
  - Community Health Improvement Plan (CHIP)
  - Strategic Plan (SP)
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  – August 2013, first survey draft completed
  – February 2014, survey draft finalized, surveyor positions opened, and pilot survey completed
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Capacity Building

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  - Work Plan: Complete CHIP by May 2016, and SP by June 2016
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  – PHAP started two-year assignment in October 2015
  – Work Plan: Assist with Public Health Accreditation Activities
    – Complete CHA
    – Facilitate CHIP and SP processes
    – Facilitate PHAB Team meetings and documentation gathering
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• Hired Part-time Accreditation Project Assistant
  – June 2016, formally assigned to accreditation-related projects
Capacity Building

CDC’s Good Health and Wellness in Indian Country Grant

- Years 1-2: Completing a CHA and building a Coalition

Implement a variety of community chosen and culturally adapted policies, systems, and environmental changes which promote and improve wellness to ensure quality of life within the Pascua Yaqui Community.
Capacity Building

CDC’s Good Health and Wellness in Indian Country Grant

– Years 1-2: Completing a CHA and building a Coalition
– Year 3: CHANGE Tool and Community-Based Action Plan

CBAP 5 Goals:

• Direct Education
• Community Gardens
• Physical Activity
• Increased access to Healthy Foods
• Policy, System, and Environmental Change
Capacity Building

CDC’s Good Health and Wellness in Indian Country Grant

- Years 1-2: Completing a CHA and building a Coalition
- Year 3: CHANGE Tool and Community-Based Action Plan
- Year 4: Implementation of Community-Based Action Plan
Completed 3 Prerequisites with 1st Tribal ASI

1. Community Health Assessment
   – Reviewed by Red Star International April 2016
   – Tribal Council Resolution January 2016

2. Strategic Plan
   – Red Star International Workshop March 2016
   – Virtual collaboration through June 2016 to finalize SP activities, measures, and timelines

3. Community Health Improvement Plan
   – Red Star International Workshop April 2016
   – Virtual collaboration through June 2016 to finalize CHIP activities, measures, and timelines
TRIBAL PUBLIC HEALTH SYSTEM
Preliminary Self-Assessment Results

TIMELINE

Standards by Domain

<table>
<thead>
<tr>
<th>Domain</th>
<th>0-3 Months</th>
<th>3-6 Months</th>
<th>6-9 Months</th>
<th>9-12 Months</th>
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<tbody>
<tr>
<td>Met “1”</td>
<td>Met “2”</td>
<td>Met “3”</td>
<td>Met “4”</td>
<td>Met “5”</td>
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**DOMAIN 1:** Conduct and disseminate assessments focused on population health status and public health issues facing the community

**Standard 1.1:** Participate in or conduct a collaborative process resulting in a comprehensive community health assessment

1.1.1 Participate in Tribal/local partnership to develop Community Health Assessment (CHA)

1.1.2 Develop CHA

1.1.3 Ensure CHA is accessible to agencies, orgs and general public

**Standard 1.2:** Collect and maintain reliable, comparable, and valid data that provide information on conditions of public health importance and on the health status of the population

1.2.1 Maintain a surveillance system for reports 24/7 to identify health problems, threats, Env PH hazards

1.2.2 Communicate with surveillance sites at least annually
# Readiness Assessment

**TRIBAL PUBLIC HEALTH SYSTEM**

**Preliminary Self-Assessment Results**

**TIMELINE**

<table>
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<tr>
<th>Standards by Domain</th>
<th>Met &quot;Q&quot;</th>
<th>0-3 Months &quot;Q&quot;</th>
<th>3-6 Months &quot;Y&quot;</th>
<th>6-9 Months &quot;T&quot;</th>
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**Self-Assessed Capacity By PHAB Domain**

- **Community Assessment**
- **Administrative Capacity**
- **Evidence Base**
- **Evaluation & QI**
- **Policies & Planning**
- **Workforce**
- **Access to Services**
- **Community Engagement**
- **Investigation**
- **Public Education**
- **Enforcement**

**STRENGTH!**
Completed 3 Prerequisites with 1st Tribal ASI

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   – Finalized January 2016

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   – Red Star International Workshop April 2016
   – Virtual collaboration through June 2016 to finalize CHIP activities, measures, and timelines
PHYSICAL ACTIVITY BREAK!
More Capacity Building

• National Indian Health Board’s Tribal Accreditation Support Initiative (Tribal ASI)
  – Awarded again in September 2016
  – Work Plan: Complete Performance Management System and QI Plan by June 2017, disseminate CHA/CHIP/SP to internal and external stakeholders.
Leadership and Employee Buy In

- We completed a dissemination plan to share the CHA, CHIP, and SP results with staff, program managers, and Tribal Council
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PYT Dissemination Plan

Leadership Executive Health Directors
- Tribal Council and Oversight
- Network Provider Board
- All Tribal Directors

Internal Partners
- All Health Staff
- Tribal Departments
- Announcements on Intranet

External Partners
- ITCA
- CDC
- Pima County Health Department

Community
- Tribal Recognition Day
- Community Radio
- Yaqui Times
- Welcome Center
- Announcement on Website
Leadership and Employee Buy In

• We completed a dissemination plan to share the CHA, CHIP, and SP results with staff, program managers, and Tribal Council
  – Mandatory all staff trainings December 2016 and January 2017
  – Meeting with Tribal Council December 2016
Creating our Performance Management System

• September 2016, sought external consultants to help write the plan and set up our dashboard
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• October-December 2016, sought internal expertise to write first draft of PM plan
Creating our Performance Management System

- September 2016, sought external consultants to help write the plan and set up our dashboard
- October-December 2016, sought internal expertise to write first draft of PM plan
- November 2016, hired a part-time PM/QI Coordinator
- April 2017, Action Strategy Training
Meanwhile….. PHAB Team Revitalization

• PHAB Team meetings reconvened December 2015
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• Reassigned domain leaders and determined biweekly meeting schedule
Meanwhile….. PHAB Team Revitalization

• PHAB Team meetings reconvened December 2015
• Reassigned domain leaders and determined biweekly meeting schedule
• Created a team vision and PHAB meeting expectations

The PHAB Team is a group of multidisciplinary tribal health professionals that leads the public health accreditation process and brings our collective expertise and knowledge to ensure that the PYT achieves Public Health Accreditation in order to:

Provide access to the highest quality health care through an integrative and holistic approach to improve health outcomes, and to

Illustrate and Enhance the unique nature of Tribal community based public health system.
PHAB Team Revitalization Continued

• Created PHAB Team Goals and Protocols
Document Review and Approval Protocol Flowchart:

1) Review assigned domain, standards, and measures

2) Send potential document with completed DNF to Yesenia and Lizzy

3) Yesenia and Lizzy complete DRR with their feedback

4) Dr. Krause reviews the DNF, DRR, and attached document

5) DRR returned to domain lead with feedback based on measure guidance and agreed upon by Dr. Krause, Yesenia, and Lizzy

6) Final DRR returned to domain lead indicating that document was approved. Document added to the Dashboard.
PHAB Team Revitalization Continued

- Created PHAB Team Goals and Protocols
- Created a document approval process and forms for domain leads to support their documentation selection and improvement
  - Document Narrative Form
PHAB Team Revitalization Continued

• Created PHAB Team Goals and Protocols
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  – Document Narrative Form
  – Document Review Receipt

Handout!
PHAB Team Revitalization Continued

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  - Document Review Receipt
  - PHAB Status Report
PHAB Team Revitalization Continued

- Created PHAB Team Goals and Protocols
- Created a document approval process and forms for domain leads to support their documentation selection and improvement
  - Document Narrative Form
  - Document Review Receipt
  - PHAB Status Report
- Created a Resource Guide
Lessons Learned

• Survey logistics
• Celebrating successes
• Work on PM/QI Plan early
• Create goals and protocols for documentation review and approval, organization methods
• Get support for interpreting Standards and Measures
Next Steps

• Complete Large Projects!!!
  – PM Plan
  – QI Plan
  – Workforce Development Plan
  – Access to Care Report
  – Branding Strategy
  – PYHSD Emergency Operations Plan
  – Risk Communication Plan
QUESTIONS?