SOONERCARE
POLICY REGARDING
TELEDENTISTRY
SOONERCARE POLICY – TELEDENTISTRY

<table>
<thead>
<tr>
<th>4/7/20</th>
<th>Telehealth for Dental Providers</th>
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<td>Provider Types/Specialties: 08, 27, 270, 271, 272, 273, 274, 275, 276, 277</td>
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In accordance with CDC recommendations regarding COVID-19 and the ordinance from Governor Stitt to refrain from any elective dental procedures, OHCA has revised its stance regarding teledentistry. Effective April 1, 2020, SoonerCare will temporarily reimburse providers for use of the D0140 code when coupled with the D9995 code through April 30. An encounter will be considered teledentistry whereby there is a live, two-way, audio-visual, interactive encounter between the patient and the provider. Providers must meet the telehealth requirements in 317:30-3-27. Frequency utilization will be reviewed on a case-by-case basis. If needed, this decision will be revised depending on the future situation. Providers should comply with the ADA policy on teledentistry (link provided below). Teledentistry may be utilized to determine a patient’s need for urgent or emergency dental care. All non-essential dental procedures should be postponed.

SOONERCARE POLICY – TELEDENTISTRY

• During the state of emergency due to COVID-19
  • D9995 – Teledentistry
    • synchronous, real-time encounter
    • Reported in addition to other procedures (diagnostic) delivered to the patient on the date of service.
  • D0140
    • Limited oral evaluation – problem focused.
TELEDENTISTRY

• OHCA Telehealth Policy
  • Two-way, real-time, interactive communication utilizing audio-visual technology.
  • Parent or guardian must present minor but does not need to attend.
  • Member has access to all transmitted medical information (exception: live interactive video).
TELEDENTISTRY

• TELEVISIT
  • Provider reviews dental records prior to visit.
  • Provider reviews member’s health, social and dental histories.

• DOCUMENTATION required by OHCA
  • Detailed chart notes.
    • Purpose of visit.
    • Recommendations.
    • Start and stop times.
    • Service provider’s credentials and provider’s signature.
GET IN TOUCH

4345 N. Lincoln Blvd.
Oklahoma City, OK 73105

okhca.org
mysooner care.org

Agency: 405-522-7300
Helpline: 800-987-7767