Nottawaseppi Huron Band of the Potawatomi
Journey To Public Health Accreditation

NIHB Accreditation Support Initiative
Tema Pefok, MHITM, CHC, CPCP
Health and Human Services Department Compliance Officer
February 12, 2016
Today’s Objectives

- Introduce the Nottawaseppi Huron Band of the Potawatomi (NHBP) Tribe and the Health and Human Services Department.
- Introduce project team players.
- Discuss goals, marketing and deployment strategies for conducting a CHNA.
- Discuss possible challenges.
SERVICE AREA

- Ottawa
- Kent
- Allegan
- Barry
- Kalamazoo
- Calhoun
- Branch

- 4600 square mile service area
- 120 acre Pine Creek Reservation
- Journey to Wellness Committee
- 5 Tribal Council Members
Pine Creek Reservation Today
## Demographics

<table>
<thead>
<tr>
<th><strong>Tribe's Name</strong></th>
<th>Nottawaseppi Huron Band of the Potawatomi</th>
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<tbody>
<tr>
<td><strong>Total Tribal enrollment</strong></td>
<td>1,097</td>
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<td><strong>Resident population</strong></td>
<td>79</td>
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<td><strong>Size of reservation (sq. mi.)</strong></td>
<td>0.2 sq. mi.</td>
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<td><strong>Tribal health department name:</strong></td>
<td>NHBP Health and Human Service Department</td>
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<td><strong>Approximate number of registered patients served by HHS Department</strong></td>
<td>3,963</td>
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<td><strong>Total number of employees at the HHS Department</strong></td>
<td>37</td>
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<td><strong>Name of Tribal HHS Department Director</strong></td>
<td>Rosalind Johnston</td>
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Health and Human Service Departments

Southern Office (PC)

Northern Office (GR)
Mission Statement

To serve the Tribal community by providing and coordinating access to quality culturally based health and social services to promote overall wellbeing for the next seven generations.
NHBP Health and Human Services
Divisions

- **Current Services**
  - Direct Care
    - Medical, Dental, Podiatry, PT
  - Community Health Services
    - Maternal Child
    - Home Visiting
    - Fitness and Nutrition
    - Health Education
  - Substance Abuse Services
  - Behavioral Health Services
  - Social Services
    - Parenting Programs
    - Case Management
  - Contract Health Services

- **Future Initiatives**
  - Expansion of Direct Care Services
  - Pharmacy
  - Traditional Medicine
  - Integrated Care
Team Players

- Rosalind Johnston - NHBP Health and Human Services Department Director
- Dan Green - NHBP Chief Planning Officer
- Emily Henning - NHBP Community Health Team Lead
- Nicole Edson - Clinical Manager
- Tema Pefok - NHBP Health and Human Services Department Compliance Officer
Reason for Public Health Accreditation

- Ensure and enhance the quality of our community’s health by identifying their needs through the CHNA.
- Learn more about Tribal needs in relation to program/service availability.
- Reallocate resources by redefining the standards of our services through our CHIP.
- Maintain the HHS Department’s ability to remain current regarding public health practice and new innovations.
- Find opportunities to identify areas where quality improvement is needed and help stimulate quality improvement and performance management processes.
- Above all, this accreditation will expose the Tribe’s commitment to quality, safety, accessibility of care and improve relationships with the community.
Public Health Exposures & Accreditation Readiness Journey.

- A Community Health Needs Assessment was completed in 2002; however, the assessment was not comprehensive enough to establish a community health improvement plan.
- Completing a Community Health Needs Assessment was identified as a priority in the 2015 strategic planning.
- Discussions about HHS accreditation including Public Health Accreditation.
- Our Community Health Team Lead who oversees public health services has received Quality Improvement, Performance Management, and PHAB trainings through the Michigan Public Health Institute.
- The NHBP Health and Human Services Department is a subawardee of the REACH grant. The Quality Improvement objectives of the REACH grant aligns with the Tribal Accreditation Support Initiative and the objectives of the NHBP Health and Human Services Department.
Goals for this Project

- Identify partners, responsible individuals, timelines and deliverables.

- Partner with the Great Lakes Inter-Tribal Epidemiology Center to perform the following:
  - Community Health Needs Assessment &
  - Community Health Improvement Plan.

- Achieve a 95% confidence interval.
  - Need to receive at least 200 completed surveys.
Modular Survey for American Indian Communities (MoSAIC) Tool.

- With MoSAIC, communities have input into what questions are asked as part of a survey-based assessment.
- The following twelve modules were selected to be included in NHBP’s MoSAIC Survey Tool:
  - Access to Care
  - Adverse Childhood Experiences
  - Alcohol
  - Commercial Tobacco
  - Culture
  - Health Conditions
  - Health Screening
  - Mental Health
  - Nutrition
  - Other Drugs
  - Sedentary Behavior
Marketing Strategies

- Red Dress Event - Feb 6, 2016
- Tuttle Press - Nation wide
- Post Cards to members
- NHBP Facebook page
- NHBP website
- Providing Incentives
New Community Health Needs Assessment!
Fill it out during the month of March to earn a $25 incentive!

The NHBP Health and Human Services Department is conducting a new survey on the current health status and health needs of our community to guide our best health programs and services. The survey is available to those ages 18 and up, including NHBP Tribal Members, descendants, and adults living in an NHBP household and residing within the seven county service area.

Flapjack Friday
March 25, 11 a.m. to 1:30 p.m.
Pine Creek Community Center

Northern Flapjack
March 19, 10 a.m. to 1 p.m.
Grand Haven Community Center
Includes a mini raffle.

Attend one of these community gatherings or visit the Health and Human Services Department during March to pick up your packet. You will receive a $25 incentive when you turn it in.

Complete the survey at either Flapjack gathering and be entered into a drawing for a one-gallon jug of maple syrup from the Pine Creek Indian Reservation!

Surveys and Incentives will also be available at both NHBP Health Department locations during the month of March. If you are unable to attend one of the Flapjack events or visit the Health and Human Services Department, please contact Emily Henning at
Deployment

- **Package contents**
  - Info on survey & incentive, Consent form and actual survey

- **Pre-deployment**
  - 7 individuals did a pilot test.

- **Deployment**
  - Partnership with popular Environmental Department events;
    - Flapjack Friday (March 19 & March 25)
  - Available at both clinic locations
  - CHRs & CHNs to assist during home visits.
Possible challenges:

► CHSDA is very large (7 counties).
► Educating the community about CHNA and the importance of completing one.
► Getting the members to respond to the survey honestly and on time.
► Best way to advertise and attract members to participate.
► Relying on others for documentation.
Thank you for your participation.  
We appreciate your input.  
Contact person:  Tema Pefok  
269 704 8599 or  
tpefok@nhbp.org
NOTTAWASEPPI HURON BAND OF THE POTAWATOMI

A FEDERALLY RECOGNIZED TRIBAL GOVERNMENT