Forest County Potawatomi Community Health Department

NIHB Accreditation Support Initiative

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Forest County Potawatomi Overview

- Tribal Land – Checkerboard
  - Stone Lake, Blackwell, Carter

- Population in Forest County
  - 725 Tribal Members

- Service All Tribal Members
  - 1,444 Tribal Members

- Community Health Department located within the FCP Health and Wellness Center
  - 18 Community Health Staff
Past Accreditation Efforts

- Admin & HAC Approval
- Created TPHA Committee
- Completed Self-Assessment Tool
- Created Logic Model/Timelines (3 pre-requisites)
- Developed Electronic Filing System
- Completed CHA
- Assigned TPHA Coordinator
- Established CHIP Workgroups
- Completed CHIP & Implementation Plan
- Established Domain Workgroups
- Submitted PHAB Statement of Intent
- Completed Strategic Plan
- Established TPHA Leadership Team
- Staff, Leadership & Community Education
- CHIP/Strategic Plan Implementation & Tracking
- Domain Review & Documentation Collection
- Drafted QI & Performance Management Plan
- Submitted PHAB Application
- Attended PHAB Applicant Training

2010 – 2012
- DHS PH Infrastructure Grant

2013
- DHS PH Infrastructure Grant
- DHS Prevention Funding
- NNPHI COPPHI Grant

2014 – 2015
- DHS PH Infrastructure Grant
- DHS Prevention Funding 2014
- IWHI Accreditation Mentor Program
- DHS Prevention Funding 2015
- NIHB ASI Grant *****
3 PHAB Pre-Requisites

Approved by the HAC
October 2012

Approved by the HAC
August 2013

Approved by HAC
May 2014
An Accreditation Road Map

Phase 1 - "Packing for the Trip"

1. Leadership team orientation
   Answer - What is involved & what is the value? Is the time right?

2. Ready to proceed? Then draft a plan & realistic timeline for accreditation
   Advance planning to fund accreditation fees

3. Staff & officials orientation
   What is involved & what is the value? What are your questions?

4. Plan for using the agency self-assessment tool
   How and who? Identify accreditation coordinator

Phase 2 - "The plains and mountains"

5. Complete self-assessment - a capacity "snapshot"

7. Organize for and begin gathering documentation, and making quality improvements domain by domain. No longer a snapshot - more like an MRI!

6. Prioritize actions
   Community health assessment, CH plan & strategic plan complete? Need to modify timeline? Ready to proceed?

Phase 3 - "Heading toward home"

8. Ready to proceed? PHAB accreditation readiness checklist
   Letter of intent Apply!

9. PHAB training
   Upload documentation
   Site visit preparation

10. Final preparations and site visit

Accredited!

Institute for Wisconsin's Health, Inc. 10/2011 rev. 2/2012 rev. 4/2012
Current Accreditation Efforts & Timelines

• (ASI) Finalize/Implement QI and Performance Management Plan and Tracking Tool – June 30, 2015
• (ASI) Develop/Implement Workforce Development Plan and Staff Training Plans – June 30, 2015
• Update Departmental Policies to address the 10 Essential Public Health Services – September 30, 2015
• Update PHEP and Mass Clinic Plan – December 2015
• Educate Staff, Community and Leadership Education - Ongoing
• CHIP & Strategic Plan Implementation - Ongoing
• Collect Data (CHIP Surveys, E.H.R.) - Ongoing
QI & PM Plan Activities

• Schedule technical assistance with IWHI Staff
• Complete Performance Management Assessment
• Review/Update CH QI/PM Plan
  o Determine which components of the HWC QI Plan to include in our QI Plan
  o Ensure conformity with PHAB Standards & Measures
  o Feasibility within our department
• Establish Tracking/Reporting Cycle for Measures and QI Studies
• Establish a QI Committee/QI Recognition Program
• Offer various QI & PM Trainings for Staff
• Determine a process for reporting QI and performance measures to leadership and HAC
Workforce Development Plan Activities

• Schedule technical assistance with IWHI Staff
• Determine Assessment Tool (Council on Linkages Core Competency for Public Health Professionals)
  - Determine tiers of staff positions
• Update Workforce Development Plan Template
• Establish CH Workgroup to determine skill set and training needs for CH Staff based on position
• Establish a process for developing staff training/professional development plans and tracking progress
• Update job descriptions to incorporate core competencies
• Determine a process for employee recognition
Potential Barriers & Challenges

- #1 – Time
- Relying on Others for Documentation
- New Projects and Concepts for Staff
- Staff & Leadership Engagement
- Defining Public Health in a Tribal Health Environment
Accreditation Successes

- Unified Community Heath Outreach & Planning
- Increased Systematic & Evidence Based Approaches
- Data Driven Work
- Increased Partnerships & Collaborations
- Formalized Policies & Plans
- Perceived as a Community Resource
Questions?

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