



Tribal Medi-Cal Administrative Activities (TMAA)

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Presentation Overview



- ▶ **History of TMAA**
- ▶ **Purpose of TMAA**
 - CRIHB's Role
 - Who Can Participate
- ▶ **TMAA Program**
 - Program Overview
 - What is Required to Participate/1st Steps
 - Changes
 - Transportation specific services
 - Medi-Cal Administrative Activities specific services
 - Claiming Process
 - Medi-Cal Fee-for-Service (FFS) Beneficiary NMT claiming/billing process
 - Website & Contact Info



History of the TMAA Program in California



History of TMAA

2003

- CRIHB learned about a federal program called Medicaid Administrative Match (MAM) and decided California Tribes should participate.

2009

- State law was amended to include Tribes, Tribal Health Programs (THPs), and Tribal Organizations as participants in the MAA program.

2009

- **CRIHB became the sole contractor with the state to administer TMAA for all Tribes in California.**

2009

- Began implementation of NMT provided by Tribes and THPs.

History of TMAA (Continued)

2010

- TMAA was implemented.

2010

- CRIHB began processing TMAA claims and reimbursing CA Tribes, THPs, and Tribal Organizations.

2017

- Changes due to Medi-Cal Managed Care, splitting claims process into Medi-Cal FFS and Managed Care.

2020

- CRIHB reimbursed Tribes, THPs, and Tribal Organizations with over \$10 million for Medi-Cal transportation and MAA-specific activities.

Purpose of TMAA



Increase enrollment in the Medi-Cal program and to reimburse THPs for services they have been providing to their members for years.



Form a partnership between DHCS and participating federally recognized Tribes, THPs, and Tribal Organizations.



Share responsibility for promoting access to Medi-Cal health care for American Indians and Alaska Natives (AIAN).



Reimburse Tribes, THPs, and Tribal Organizations for performing administrative activities allowed by the TMAA program. This was the first new funding that had come into CA Tribes in many years.



Serve all Medi-Cal clients, including Tribal and non-Tribal members.

What is CRIHB's Role in the TMAA Program?



CRIHB is the sole contractor for submitting TMAA Medi-Cal FFS claims with the state of CA.

Acts as an intermediary between participating Tribal programs and the state.

Gathers and processes TMAA claims on behalf of participating programs. Includes review of all travel logs, receipts, and timesheets. Prepares TMAA claims to be submitted to state of CA.

Maintains TMAA records for auditing purposes.

Disburses TMAA reimbursement funds quarterly to THPs, Tribes, and Tribal Organizations.



Who Can Participate in TMAA?



- ▶ CA Federally Recognized Tribes (MOU required)
- ▶ CA THPs
- ▶ CA Tribal Organizations



Participating Programs



1. Anav Tribal Health Clinic
2. Bear River Band of Rohnerville Rancheria
3. Bridgeport Indian Colony
4. **Chapa-De Indian Health Program**
5. Consolidated Tribal Health Project
6. Greenville Rancheria Tribal Health Program
7. Karuk Tribe Health & Human Services Program
8. K'ima:w Medical Center
9. Lake County Tribal Health Consortium
10. **Lassen Indian Health Center**
11. **Mathiesen Memorial Health Clinic**
12. Northern Valley Indian Health
13. **Pit River Health Service**
14. Redding Rancheria Tribal Health
15. Riverside San Bernardino County
16. Rolling Hills Clinic
17. Round Valley Indian Health Center
18. **Sonoma County Indian Health Project**
19. **Strong Family Health Center**
20. **Toiyabe Indian Health Project**
21. **Tule River Indian Health Center**
22. United Indian Health Services
23. Warner Mountain Indian Health
24. **Yurok Tribe**





TMAA Program





TMAA Program

- ▶ The TMAA program consists of two parts
 - Transportation specific services
 - Medi-Cal Administrative Activities specific services

- ▶ TMAA Reimbursement
 - 100% of costs can be claimed for travel & MAA Specific Time
 - Staff Salaries
 - Employer Paid Benefits
 - Claims are reimbursed at 50%



Required for ALL Programs Participating in TMAA



1. Participation agreement or letter of intent
2. Two signed contracts:
 - MAA subcontractor agreement
 - MAA-specific agreement
3. Claiming plan
 - 1. Duties statement
 - 2. Organization charts
 - 3. Indirect cost rates
 - 4. Financial statements
4. Be enrolled in the DHCS PAVE system (for transportation only)





Changes to the TMAA Program in California



Change: Beginning November 2019, programs must submit a claim to CRIHB and/or MCP, depending on who insures the beneficiary.



- ***Is the Medi-Cal beneficiary enrolled in **Medi-Cal FFS** or **Medi-Cal MCP**?***

What Does This Mean for TMAA?



- ▶ Each participating THP may continue to provide transportation services.
- ▶ Continue to log transportation activities as usual for ***members who are enrolled into Medi-Cal FFS.***
- ▶ Each THP will need to submit a claim to their ***local Medi-Cal MCP*** for transportation services to managed care beneficiaries.

Medi-Cal FFS vs. Medi-Cal MCP



- ▶ Develop an internal process for your organization to differentiate between Medi-Cal FFS (straight Medi-Cal) and Medi-Cal MCP beneficiaries.

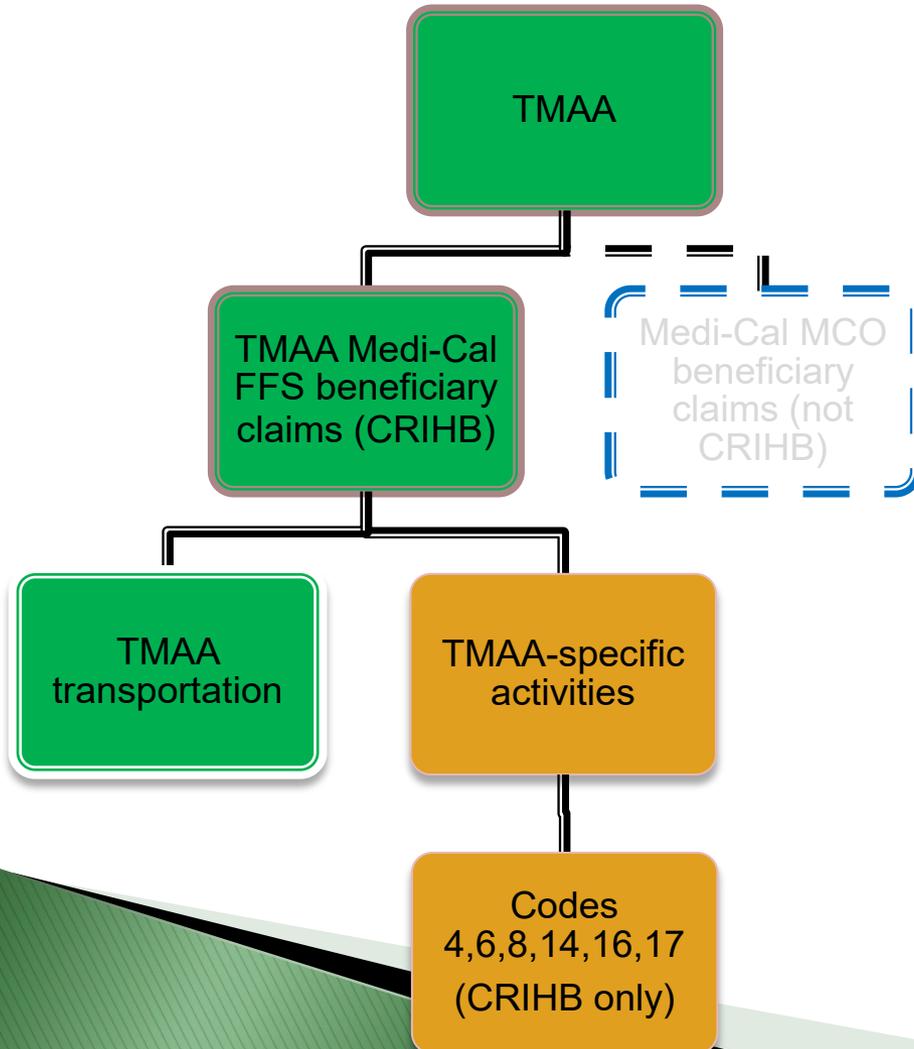




TMAA Transportation Medi-Cal FFS Beneficiaries



TMAA Transportation Program Medi-Cal FFS Beneficiaries (Claims Submitted to CRIHB)



► Reimbursement

- 100% of costs can be claimed
- Claims are reimbursed at 50%



What Can Be Claimed for Medi-Cal FFS Beneficiaries?



TMAA Medi-Cal FFS Beneficiaries

- ▶ The actual mileage cost of providing Non-emergency medical transportation (NEMT) and non-medical transportation (NMT)
- ▶ 100% of staff costs (salaries and benefits) for time spent transporting and/or accompanying the patient to a physician visit, including wait time.
- ▶ The actual cost of lodging and meal stipends for the following individuals, if overnight travel is needed (policy must be in place):
 - Patient
 - Chaperone (if patient is a child, disabled, or elderly)
 - Transporter



TMAA Transportation For Medi-Cal FFS Beneficiaries



▶ TMAA transportation logs

- Record the date of transportation activity
- Log the medical record number to verify if patient is approved for Medi-Cal
- Track the start and stop time for each Medi-Cal patient's trip
- Track the odometer for each Medi-Cal patient's trip to calculate the mileage

▶ Travel expenses

- Lodging receipts for overnight trips

▶ Timesheets for the 3-month period

- Need the hourly wage and benefits paid by the THP for each employee
- Indirect Cost Rate approved by the THP

Tribal MAA Transportation Mileage and Time Tracking Log

Work Number: _____ Date: 2012
 Starting Loc: Local Tribal Health Program Home/Office Name: ohmy.com
 Fuel Expense: _____ Vehicle No. (and License): 2235

DATE	Medi-Cal No.	Medical Record No.	Travel Description	Start Time	Stop Time	TOTAL Miles	THP Hour	THP Rate	THP Total	THP Mileage
10/1			San Diego to San Diego	8:00 AM	12:00 PM	200	2.00	12.00	24.00	200
10/2			San Diego to San Diego	8:00 AM	12:00 PM	200	2.00	12.00	24.00	200
10/3			San Diego to San Diego	8:00 AM	12:00 PM	200	2.00	12.00	24.00	200
10/4			San Diego to San Diego	8:00 AM	12:00 PM	200	2.00	12.00	24.00	200
10/5			San Diego to San Diego	8:00 AM	12:00 PM	200	2.00	12.00	24.00	200
10/6			San Diego to San Diego	8:00 AM	12:00 PM	200	2.00	12.00	24.00	200
10/7			San Diego to San Diego	8:00 AM	12:00 PM	200	2.00	12.00	24.00	200
10/8			San Diego to San Diego	8:00 AM	12:00 PM	200	2.00	12.00	24.00	200
10/9			San Diego to San Diego	8:00 AM	12:00 PM	200	2.00	12.00	24.00	200
10/10			San Diego to San Diego	8:00 AM	12:00 PM	200	2.00	12.00	24.00	200
10/11			San Diego to San Diego	8:00 AM	12:00 PM	200	2.00	12.00	24.00	200
10/12			San Diego to San Diego	8:00 AM	12:00 PM	200	2.00	12.00	24.00	200
10/13			San Diego to San Diego	8:00 AM	12:00 PM	200	2.00	12.00	24.00	200
10/14			San Diego to San Diego	8:00 AM	12:00 PM	200	2.00	12.00	24.00	200
10/15			San Diego to San Diego	8:00 AM	12:00 PM	200	2.00	12.00	24.00	200
10/16			San Diego to San Diego	8:00 AM	12:00 PM	200	2.00	12.00	24.00	200
10/17			San Diego to San Diego	8:00 AM	12:00 PM	200	2.00	12.00	24.00	200
10/18			San Diego to San Diego	8:00 AM	12:00 PM	200	2.00	12.00	24.00	200
10/19			San Diego to San Diego	8:00 AM	12:00 PM	200	2.00	12.00	24.00	200
10/20			San Diego to San Diego	8:00 AM	12:00 PM	200	2.00	12.00	24.00	200
10/21			San Diego to San Diego	8:00 AM	12:00 PM	200	2.00	12.00	24.00	200
10/22			San Diego to San Diego	8:00 AM	12:00 PM	200	2.00	12.00	24.00	200
10/23			San Diego to San Diego	8:00 AM	12:00 PM	200	2.00	12.00	24.00	200
10/24			San Diego to San Diego	8:00 AM	12:00 PM	200	2.00	12.00	24.00	200
10/25			San Diego to San Diego	8:00 AM	12:00 PM	200	2.00	12.00	24.00	200
10/26			San Diego to San Diego	8:00 AM	12:00 PM	200	2.00	12.00	24.00	200
10/27			San Diego to San Diego	8:00 AM	12:00 PM	200	2.00	12.00	24.00	200
10/28			San Diego to San Diego	8:00 AM	12:00 PM	200	2.00	12.00	24.00	200
10/29			San Diego to San Diego	8:00 AM	12:00 PM	200	2.00	12.00	24.00	200
10/30			San Diego to San Diego	8:00 AM	12:00 PM	200	2.00	12.00	24.00	200
10/31			San Diego to San Diego	8:00 AM	12:00 PM	200	2.00	12.00	24.00	200
TOTAL						6000	60.00	720.00	6000	

Sign in Blue Ink Date: 10/23/12 TOTAL Miles: 6000 THP Hour: 60.00 THP Rate: 12.00
 THP: Johnny Doe Position: THP Transporter Page 1 of 1



Medi-Cal FFS Transportation Log



Tribal MAA Transportation Mileage and Time Tracking Log

Month: December Year: 2010

Claiming Unit: Karuk Tribal Health Program

Transporter Name: Johnny Joe

Sub Contractor: _____

Vehicle No. Ford Explorer 12345

Date	Medi-Cal		Medical Record#	Travel Destination	Purpose	TOTAL HOURS		Total Medi-Cal HOURS	Total NON Medi-Cal HOURS	ODOMETER		Total Medi-Cal Mileage
	Yes	No				Start	End			Start	End	
12/1	x		123456789	Mercy Hosp	medical appt in Sacramento	8:00 AM	10:00 AM	2:00		1234	1330	96
	x			Mercy Hosp	medical appt in Sacramento							
	x			Mercy Hosp	medical appt in Sacramento							
	x		123456789	Medford	transport home from medical appt	10:00 AM	12:00 PM	2:00		1330	1426	96
					Lunch							0
		x	567891234	Karuk Tribal Health	dental appt (adult) @ Yreka	1:00 PM	2:00 PM		1:00			0
		x	567891234	Burney	transport home	2:00 PM	3:00 PM		1:00			0
		x	234567891	Redding	transport to Podiatrist appt	3:00 PM	4:00 PM		1:00			0
		x	345678912	Karuk tribal Health	BH Counseling appt	4:00 PM	5:00 PM		1:00			0
												0
12/2		x			Non MAA activities	8:00 AM	12:00 PM		4:00			0
		x			Non MAA activities	1:00 PM	5:00 PM		4:00			0
												0
12/3	x		345678912	Redding Clinic	transport for medical appt	8:00 AM	11:00 AM	3:00				0
		x			Non MAA activities	11:00 AM	12:00 PM		1:00			0
	x		234567891	XYZ Lab	transport for X-ray	1:00 PM	2:00 PM	1:00				0
		x			Non MAA activities	2:00 PM	5:00 PM		3:00			0

Sign in Blue Ink TOTALS 8:00 16:00 Total Medi-Cal Mileage 192

Print: Johnny Joe Signature _____

Date: 12/5/2010 Position Title: Transporter

DHCS (New 12-1-09)



NEMT and NMT Transportation



NEMT

Non-Emergency Medical Transportation



Ambulance Services



Wheelchair Accessibility



Air Transport



Litter Van

NMT

Non-Medical Transportation



Rideshare Services
(Lyft, Uber, etc.)



Taxi Services



NEMT and NMT Transportation

NEMT

- ▶ NEMT **can only be reimbursed with a prescription** and is covered for Medi-Cal FFS beneficiaries under TMAA or through the MCP for managed care.
- ▶ May include ambulance, wheelchair accessible vehicle, air transportation, and litter van.

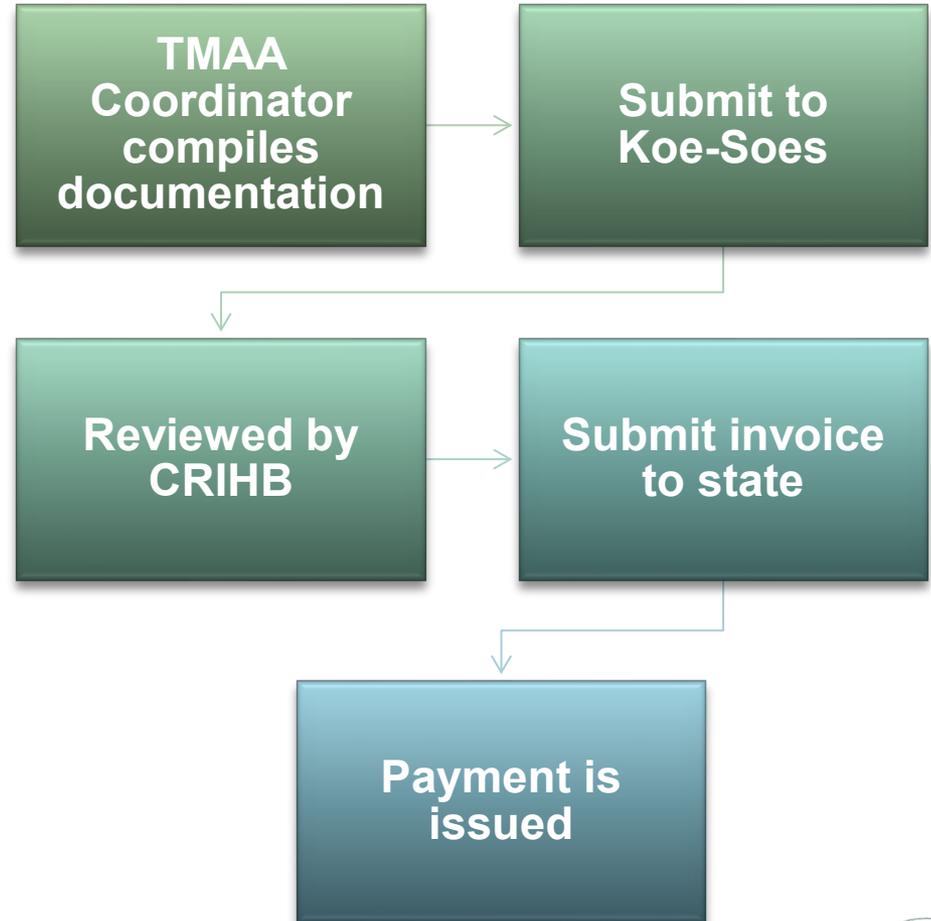
NMT Services (PPL No. 18-019)

- ▶ NMT is transportation by a **private or public vehicle** for people who do not have another way to get to their appointment.
- ▶ Medi-Cal offers transportation to and from appointments for services covered by Medi-Cal, including transportation to perform administrative activities that directly support access to health care for beneficiaries.
- ▶ TMAA and MCP both reimburse for NMT.

How to Claim?



- ▶ For TMAA-specific activity claims, Medical FFS, and transportation (NMT) claims, go through the TMAA Coordinator.
- ▶ Detailed salaries, benefits records, and mileage logs are submitted to the TMAA Coordinator for invoice completion.





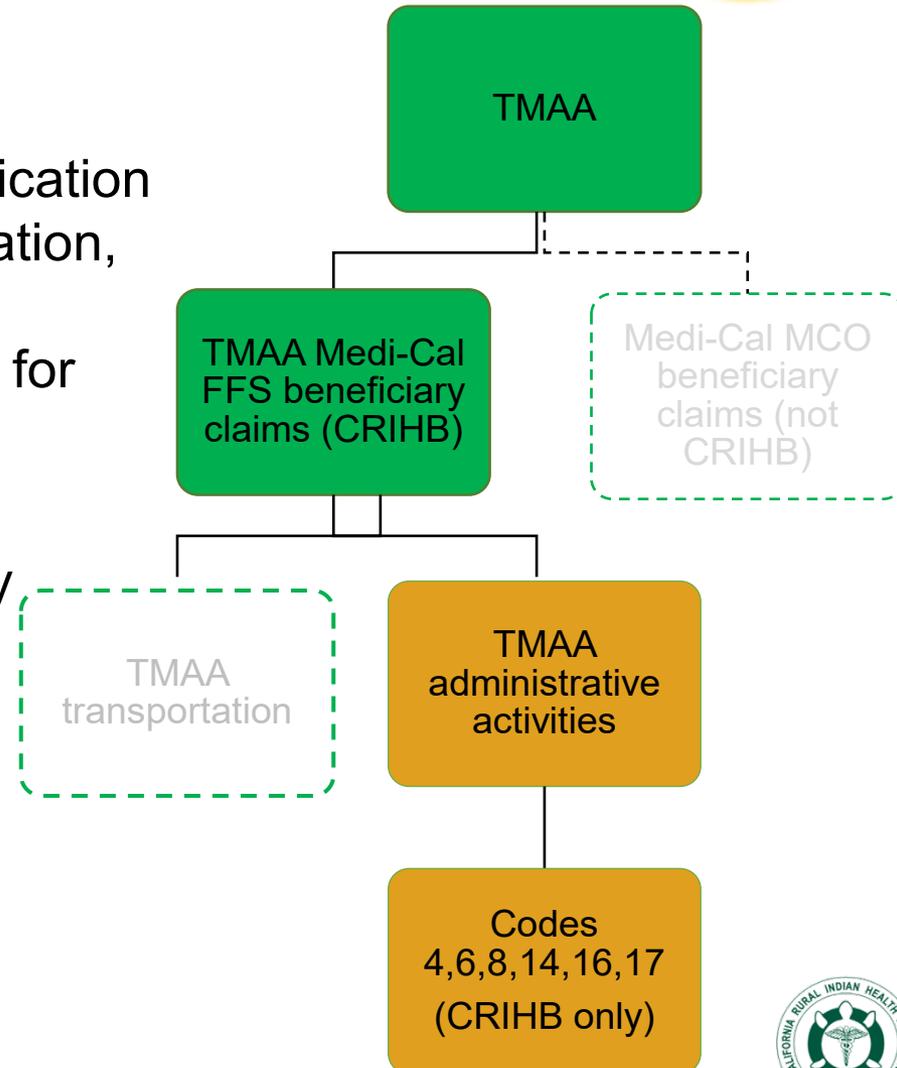
TMAA Claiming Medi-Cal Administrative Activities (MAA) specific



TMAA Administrative Activities Codes



- ▶ **Code 4:** Initial Medi-Cal Outreach
- ▶ **Code 6:** Facilitating Medi-Cal application
- ▶ **Code 8:** Ongoing referral, coordination, and monitoring
- ▶ **Code 10:** Arranging transportation for Medi-Cal services
- ▶ **Code 14:** Translation assistance
- ▶ **Code 16:** Program planning, policy development, and interagency coordination
- ▶ **Code 17:** MAA administration and claims coordination



TMAA-Specific Activities Tracking Log



- ▶ Time tracking log
 - Date of activity
 - Record the start time and end time for each TMAA activity
 - Use drop down menu for the activity code
 - Record the medical record number to verify the patient is approved for Medi-Cal
 - Describe the activity performed

Tribal MAA Specific Time Tracking Log

Month: May Year: 2010

Claiming Unit Name: XXX Tribal Clinic Name: Joe Smith

Tribal MAA Contractor Name: California Rural Indian Health Board Title: Referral Coordinator

Date	Hour		Activity Code	Medical Record #	Describe the activity performed and reason for assignment	Total Hours	
	Start	End				MAA	Non MAA
11/2/10	8:30 AM	8:45 AM	Code 14 Translation related Medi-Cal	1345	Translated for Dr. Cox to explain care procedure for chronic illness	0.15	0
	8:45 AM	10:00 AM		847	Non-MAA activities	0	01.15
	10:00 AM	10:15 AM	Code 10 Arranging Transportation	6549	Arranged transport to medical apt.	0.15	0
	10:15 AM	12:00 PM			Non-MAA activities	0	01.45
11/2/10	1:00 PM	5:30 PM			Non-MAA activities	0	04.30
						0	00.00
11/2/10	8:00 AM	12:00 PM			Non-MAA activities	0	04.00
	1:00 PM	5:00 PM			Non-MAA activities	0	04.00
11/3/10	8:00 AM	4:00 PM			Vacation	0	08.00
11/4/10	8:00 AM	12:00 PM			Non-MAA activities	0	04.00
	1:00 PM	5:00 PM			Non-MAA activities	0	04.00
11/5/10	8:00 AM	4:00 PM			Sick	0	08.00
						0	00.00
Total Hours:						03:00	39:30:00

I certify to the best of my knowledge under penalty of perjury that the information provided is true and correct. I have signed that the information will be used for filing of a claim with the Federal government, for Federal funds and that I am not a contractor, subcontractor or vendor of the Federal Trade Commission.

Signature: _____ Date: _____

Print: Joe Smith Position/Title: Referral Coordinator

- ▶ Timesheets for the 3-month period
 - Need the hourly wage and benefits paid by the THP for each employee
 - Indirect cost rate approved by the THP



JANUARY 2020

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
		1	2	3	4	
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

FEBRUARY 2020

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29

MARCH 2020

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				



TMAA-Specific Activities Log



Tribal MAA Specific Time Tracking Log

Month: May Year: 2010

Claiming Unit Name: XXX Tribal Clinic

Name: Joe Smith

Tribal MAA Contractor Name: California Rural Indian Health Board

Title: Referral Coordinator

Date 1	2 Hour		3 Activity Code	4 Medical Record #	5 (Describe the activity performed and reason for accompaniment)	6 Total Hours	
	Start	End				MAA	Non MAA
11/1/10	8:30 AM	8:45 AM	Code 14 Translation Related Medi-Cal	1345	Translated for Dr. Cox to explain care procedure for chronic illness	0:15	0
	8:45 AM	10:00 AM		8475	Non-MAA activities		0:15
	10:00 AM	10:15 AM	Code 10 Arranging Transportation	6549	Arranged transport to medical appt	0:15	0
	10:15 AM	12:00 PM			Non-MAA activities		0:15
	1:00 PM	5:30 PM			Non-MAA activities		0:30
						0:00	
11/2/10	8:00 AM	12:00 PM			Non MAA activities		0:40
	1:00 PM	5:00 PM			Non MAA activities		0:40
							0:00
11/3/10	8:00 AM	4:00 PM			Vacation		0:00
							0:00
11/4/10	8:00 AM	12:00 PM			Non MAA activities		0:40
	1:00 PM	5:00 PM			Non MAA activities		0:40
							0:00
11/5/10	8:00 AM	4:00 PM			Sick		0:00
							0:00
Total Hours:						0:30:00	39:30:00

I certify to the best of my knowledge under penalty of perjury that the information provided is true and correct. I have notice that this information will be used

for filing of a claim with the Federal government for Federal funds and that knowing misrepresentation constitutes violation of the Federal False Claims Act.

Signature: _____

Date: _____

Print: Joe Smith

Position Title: Referral Coordinator

DHCS (New 12-1-09)

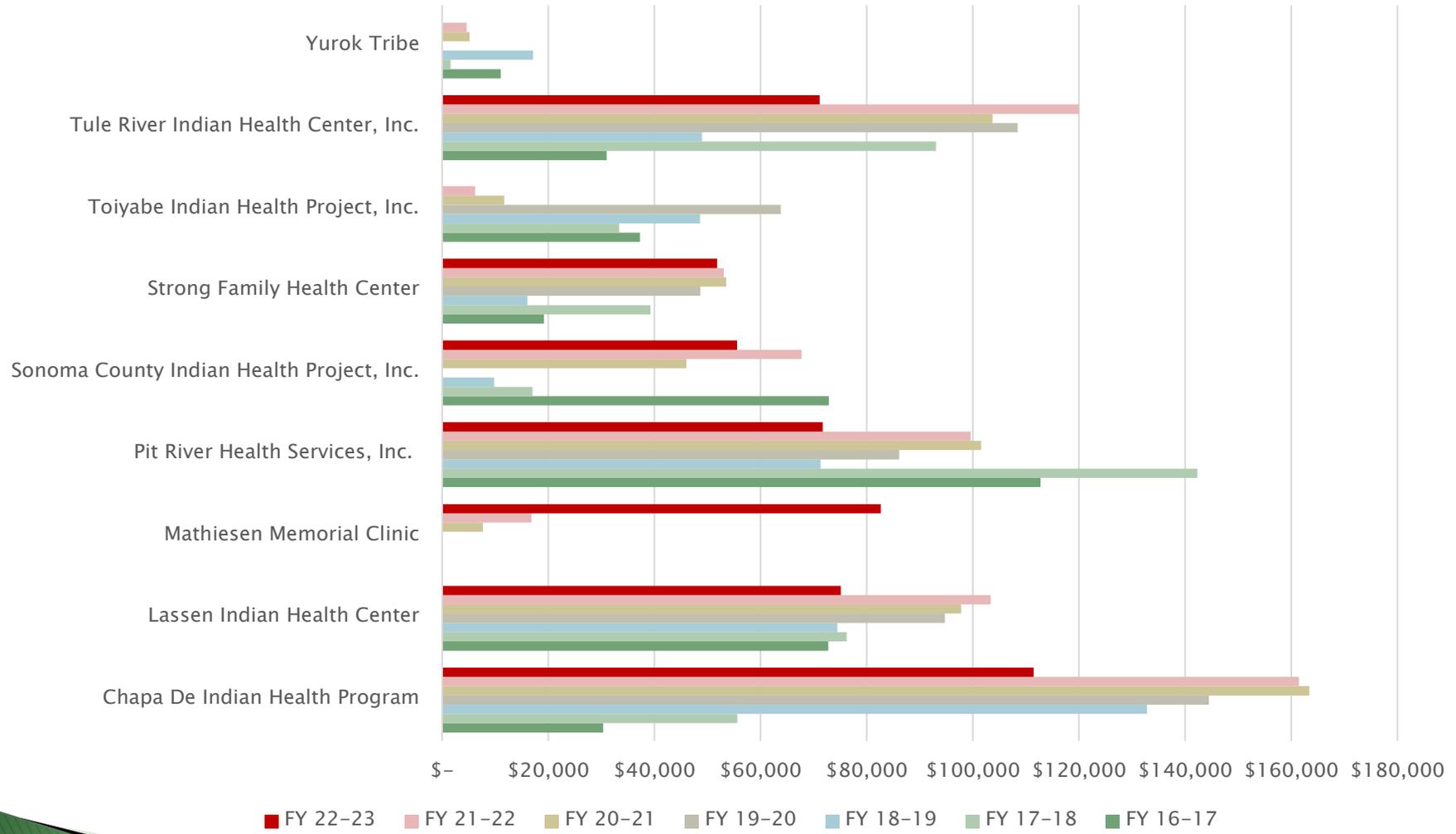
Non MAA





Annual Reimbursement Comparison YTD

Tribal Health Program YTD Reimbursement Comparison





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- ABOUT
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- EVENTS
- CONTACT
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- Prevention and Education >
- Children and Youth >
- Clinic Operations >
- Data & Research >
- Policy & Advocacy



- CRIHB Options
- Dental Support Center
- Electronic Health Records
- Information Systems Management
- Medical Billing and Coding
- Pharmacy
- Practice Facilitation
- Telehealth
- Tribal Health NextGen Consortium

HEALTH BOARD, INC.



The California Rural Indian Health Board, Inc. (CRIHB) is committed to the needs and interests that elevate and promote the health status and social conditions of the Indian people of California. CRIHB does this by providing advocacy, shared resources, training, and technical assistance that enhances the delivery of quality comprehensive health-related services.



<https://crihb.org/health-center-operations/tribal-medi-cal-administrative-activities/>



Any Questions?



For More Information, Contact:



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